

**GOLDEN STATE MEDICAL  
GUIDELINES FOR ISSUING TENS UNITS TO  
MEDI-CAL, BLUE CROSS MEDI-CAL AND CMSP PATIENTS**

**INSURANCE REIMBURSEMENT**

Medi-Cal      Pre-authorization is not required for the first month rental of a TENS unit.  
                  Authorization is required for the purchase of a TENS unit.

Blue Cross Medi-Cal/CMSP      Requires pre-authorization by Golden State Medical.

- Eligibility verification is required for both Medi-Cal and CMSP/ Blue Cross Medi-Cal.
- TENS units are covered at 100% by both Medi-Cal and CMSP/ Blue Cross Medi-Cal.

**REQUIRED PRIOR TO UNIT ISSUE**

- A prescription signed by a medical doctor. Medi-Cal/CMSP/Blue Cross Medi-Cal will not accept a prescription that has been signed by a Physician's Assistant or a Nurse Practitioner.
- Fax the patient demographics, the prescription, and the insurance card to Golden State Medical. Our fax number is (530) 885-3631. It is required by Medi-Cal that we verify eligibility for Medi-Cal patients, and equipment issued to CMSP/Blue Cross Medi-Cal patients must be authorized by Golden State Medical prior to issuing the equipment.

**MEDI-CAL/CMSP/BLUE CROSS MEDI-CAL UNIT ISSUE PROCESS**

- Once eligibility has been verified for Medi-Cal patients, or authorization has been obtained for CMSP/ Blue Cross Medi-Cal patients, Golden State Medical will notify the referring facility.
- Have the patient complete, date and sign Golden State Medical Rental/Purchase Agreement.
- Fill out the TENS Request for Information form as thoroughly as possible.
- Issue the TENS unit to the patient
- Return the original prescription if available, the signed Rental/Purchase Agreement, and the TENS Request for Information form in the self-addressed envelope that is provided inside the TENS unit case.

**MEDI-CAL PROCESS**

- Medi-Cal will rent the TENS unit for the first 30 days
- Patients who wish to keep their unit must return to their Physician for re-evaluation at the end of the 30-day trial period.
- Golden State Medical will submit a required Medi-Cal questionnaire to the referring Physician

**BLUE CROSS MEDI-CAL/CMSP PROCESS**

- Upon approval, claims will be submitted over a 10-month rent-to-purchase period.

**IF YOU HAVE ANY QUESTIONS, PLEASE GIVE US A CALL AT (800) 696-2900**